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**VINOD J Mobile No: 9740441700**

**Email ID: vinj.vj@gmail.com**

**Total Experience: 5+ Yrs**

## OBJECTIVE

Obtain a position at company where I can maximize my management skills, quality assurance, program development, and training experience.

#### TECHNICAL EXPERTISE

### Windows Platforms

Windows 2012/2008/2003/7/XP/Citrix/VMWare

**Hardware**

Installation and maintenance of HP Proliant DL380,DL385,DL360 and DL365 Dell R720

### Major Expertise

Extensive experience in installation, administration in various environments.

Active Directory Services; Active Directory Group Policy Objects (GPO); Group Policy Management Console (GPMC); DHCP.

Active Directory**,** VM Ware 4.0**,** VM Ware 5.0,VM Ware 6.0, Citrix ,Xenapp, Xenserver, DNS and DHCP

**CERTIFICATIONS AND TRAININGS**

* **MCSE and MCSA** certified On Windows 2003 Server. **ID #3535225**
* Successfully completed training on **MCSE** and from Top Rooman Technologies Bangalore.
* Training on Leadership Development and effective communication.
* Completed Citrix and VMware training from Sancenter IT Solutions Bangalore.
* Certificate in Hardware and Networking from BIIT.

## ACADEMIC QUALIFICATIONS

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| **SSLC** | **2000** | **67 %** | **Karnataka Board** |
| **PUC - Science** | **2003** | **55 %** | **Karnataka PU Board** |
| **BCA – Comp Application** | **2007** | **82 %** | **Bangalore University** |
| **MCA – Comp Application** | **2014** | **B Grade** | **IIMRT** |
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## PERSONAL DETAILS

* Date of Birth 18th July 1984
* Father’s Name N Jayanthra
* PAN Card NO AEAPV7020F

##### Professional Experience

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| **Ondot Systems India Pvt Ltd**  **May 2014 – Till Date**  **Value Point Systems Pvt Ltd**  **March 2013 – Till Date**  **Network Solutions Pvt Ltd (An IBM Company)Bangalore**  **March 2011 – August 2012**  **Teknion Furniture Systems. Bangalore**  **December 2009 -December 2010.**  **LakshmiBrooke Coffee Hosts Ltd.**  **November 2008 -August 2009.** | **Designation : System Administrator**  **Role : System Administrator – Server and Application**.  **Responsibilities: -**   * Maintain user access administration * Configure and Maintain System backups * Configure and Maintain Server/Tools/Applications backup * Configured Windows Deployment Services for deploying Windows 7. * Configured Windows Server Update Services for windows client machines. * Installed and configured Symantec End Point Manager and maintaining. * Maintain updates patches installation through server. * Install new / rebuild existing servers and configure hardware, peripherals. * Install and configure systems which supports user needs and daily activities. * Hardware/Software Inventory Management * Keeping the network up and running. * Deploying and configuring VM's as per user requirements * Maintaining domain servers and its services. * Installed and configured File Services and maintaining the same on both sites. * Perform regular security monitoring to identify any possible intrusions. * Adding/deleting/creating/modifying user account information, resetting passwords. * Managing O365 email and required cloud services for user accounts. * Maintaining SharePoint access for users on request basis. * Provide end to end support as per request from users by investigating and troubleshooting issues. * Repair/Recover hardware/software failures. * Co-ordinating with vendor for system hardware failures and servicing on time. * Co-ordinating with vendor for hardware and licensing information’s. * Provided deployment end user support for Windows Server, Windows 7, MS Office 2010, 2013 and other development applications.   **Designation : System Administrator**  **Role : System Administrator – Server and Application**.  **Responsibilities: -**   * Maintained and supported 75 servers on daily basis. * Diagnosed and resolved issues related to all application in the environment. * Monitoring and troubleshooting of active directory, DNS, DHCP**.** * Prepared and maintained documentation of technologies, standards and procedures. * Contributing to the Customer Services and wider business objectives to improve: technical delivery performance, Service reliability and Service quality. * Provided deployment end user support for Windows Vista, Windows 7, MS Office 2010 and other desktop applications. * Responsible for all level support for server related issues. * Troubleshooting virtual machines on a daily basis for all kinds of problems. * Participated in complete system builds, upgrades, migrations, code deployments and patch management. * Monitored support queue ticketing system and Evaluated, prioritized and delegated end-user requests. * Created approximately 150 user accounts in Active Directory according to the requirement and provided application access. * Providing and Supporting Application through citrix console. * Administration of Citrix XenApp Farms * Configuration of Citrix server policies, Load Management and Printers in the Farm.   **Designation : System Consultant**  **Role : L2 Senior Engineer – Desktop and Application**.  **Responsibilities: -**   * Managing and administration of more than 2500+ users. * Monitoring and troubleshooting of active directory**.** * Work with local teams and wider business to push awareness of the Proactive Services Offerings. * Work within a team to deliver sustainable value by implementing enhanced * Creating new virtual machines for new users and providing access. * Monitored support queue ticketing system and Evaluated, prioritized and delegated end-user requests. * Remotely resolving client issues. * Deploying of Microsoft Windows XP & Windows 7 on Site and provided end to end support. * Deploying, Installation and Configuration of applications through LANDesk. * Co ordination with Core Team at Chicago and London on daily basis. * Installing Lotus Notes 6.5, 8.5 and connecting to the different server and configuring according to the users requirements. Troubleshooting Lotus Notes errors. * Deploying applications through SCCM. * SPOC for ILD Project and C3 Migration Project. * Handled escalated issues and resolved on priority basis.   **Designation : Executive IT**.  **Role : System Administrator**  **Responsibilities: -**     * Installation & troubleshooting of Microsoft Windows 2003, Windows XP. * Managing daily routine tasks of Active Directory, DHCP Servers and troubleshooting of replication related issues for all systems. * Network configuration (LAN/WAN). * Installing, Configuring and Troubleshooting of Lotus Notes Server and Client. * Restricting users and computers by Group Policy   **Designation : System Administrator.**  **Responsibilities: -**   * Administration and Maintaining Windows XP, 2000, Windows 2000&2003 server. * Worked in Domain Users, Domain Groups & Organizational Unit. * User Creation and Maintenance of Domain Servers through Active Directory * Troubleshooting of Desktops and Servers Hardware Issues. * Supporting clients and solving problem. * Installation and troubleshooting of Microsoft Outlook Issues. * Remote support. * Performing the daily NT backup and Restoration of file and application servers |

I hereby declare that the above furnished information is correct till my knowledge.

**Vinod J**